



PROXIMITY MANUAL

Brand PROXIMITY

Email INFO@PROXIMITYCARE.CO.UK

Website PROXIMITYCARE.CO.UK

Doc BUTTON MANUAL V1.0



THANK YOU FOR PURCHASING A PROXIMITY BUTTON.

NATALIE PRICE

Introduction

Proximity was founded in 2014. We are a bunch of caring individuals that want to make a difference to people’s lives. Proximity was built around our own experiences with dementia. We’ve seen the dangers of wandering first hand and know how much our product could help.

Proximity is smart and easy to use. It will keep your loved ones safer and give you peace of mind.



Contents

<hr/>		
01		
How to turn on your Button		6
<hr/>		
02		
The App		8
Warning		10
<hr/>		
03		
How to change the battery		12
<hr/>		
04		
Glossary		14
Important Safety Info		15
FAQ		16



01

How to turn on your Button

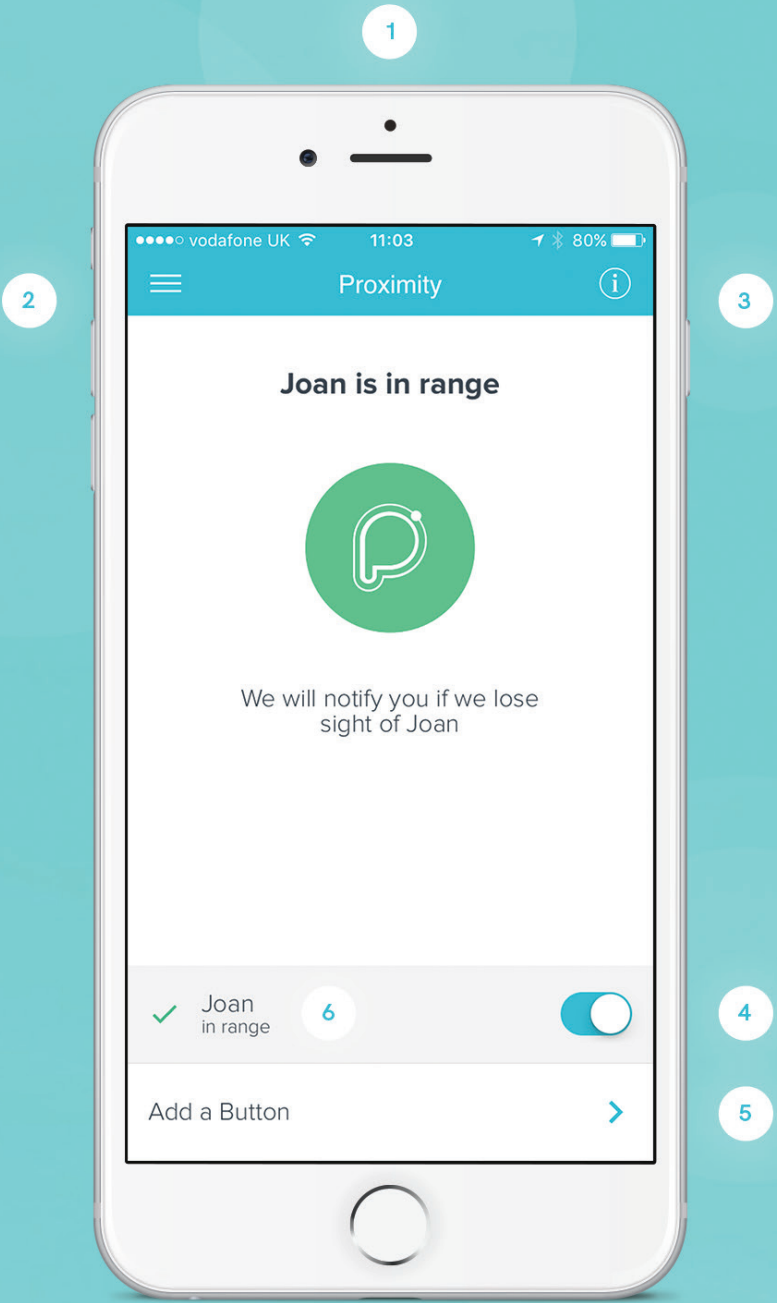
Remove the magnetic 'P' and hold the Button between your index finger and thumb, press down until it clicks or until you see a small green/red light. Red means off and green means on. Turning your Button off when not in use will help to conserve battery life.

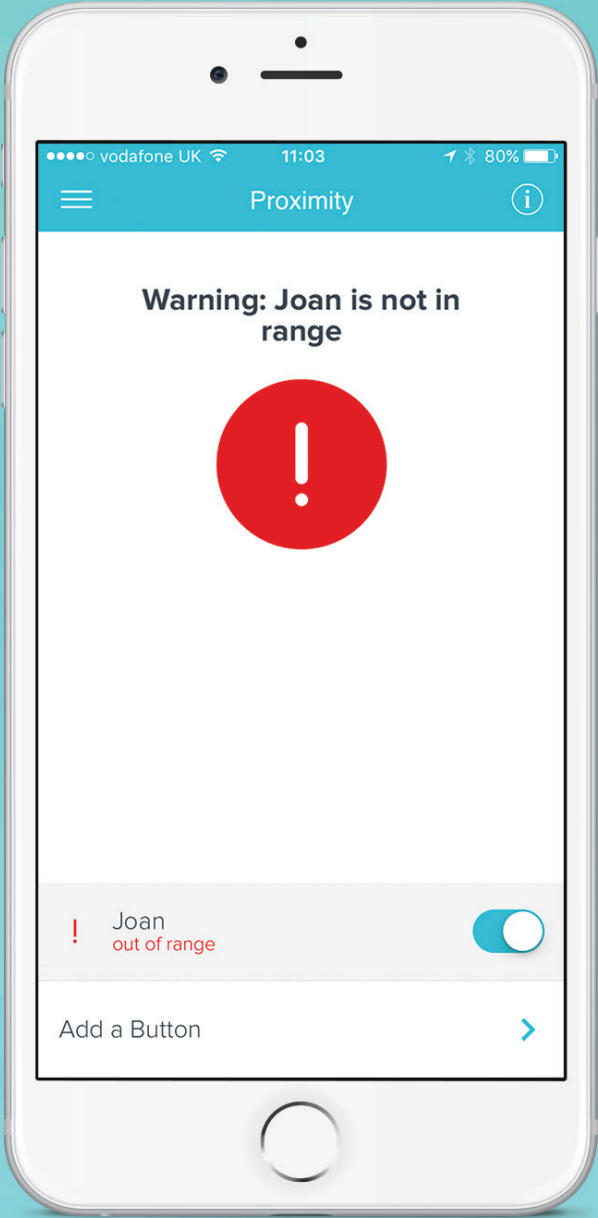
INFO@PROXIMITYCARE.CO.UK

02

The App

- 1. This section of the homepage indicates the overall status of your Button and the wearer.
- 2. This icon is the 'menu' page. From here you can revisit the tutorial, see FAQs and find out more about Proximity.
- 3. This icon is for the tutorial.
- 4. This button can be toggled to turn alerts on/off. For example, if you turn this off and the person wearing the Button wanders, you would not be alerted.
- 5. Click here to add another Proximity Button.
- 6. Click here to edit the name of the Button wearer and/or to remove the Button.





02

Warning!

This is the warning you will see when a Button is not in range.

INFO@PROXIMITYCARE.CO.UK

03

How to change the battery

1. Remove the magnetic 'P' and twist the top of the Button in an anticlockwise direction.
2. Inside you will find a small circuit board known as a beacon – take this out.
3. Simply poke out the coin cell battery using finger or a pencil and change it for a new one.
4. Place the beacon back into the Button – it helps to put the battery side of the beacon onto the magnet to hold it in place. Then carefully screw the Button back together.

PLEASE NOTE if the Button is done up too tightly it can put too much pressure on the beacon and cause it to turn off – if this happens and it no longer turns on/off, simply take the battery out and put it in again.

INFO@PROXIMITYCARE.CO.UK



Glossary

BEACON

A beacon is a transmitter that uses low energy Bluetooth signals to communicate to an app in your smartphone.

BLUETOOTH

Bluetooth is a telecommunications industry specification that describes how mobile phones, computers, and personal digital assistants (PDAs) can be easily interconnected using a short-range wireless connection.

PROXIMITY BUTTON

The Proximity Button is the casing that holds your beacon in order for it to be worn by the person whom you’re caring for.

IN RANGE

This is the term used to describe if the person wearing the Proximity Button is within the safety range. In this case they are ‘in range’

OUT OF RANGE

This is the term used to describe if the person wearing the Proximity Button is out of the safety range. In this case they are ‘out of range’

Important Safety info

AVOIDING WATER AND WET LOCATIONS

Do not expose Proximity Button to heavy rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on the Proximity Button. In case the Button gets wet, turn it off and take all parts apart to allow it to dry thoroughly before turning it on again. Do not attempt to dry the Button with an external heat source, such as a microwave oven or hair dryer.

CHOKING HAZARDS

The Proximity Button contains small parts, which may present a choking hazard to small children. Keep the Proximity Button away from small children.

FAILURE TO ALARM

The Proximity Button is designed to keep your loved ones safer and has been through rigorous testing to ensure its reliability. However, like all technology, problems can arise. The Proximity Button is an aid and a person’s safety should not be placed entirely into its hands.

FAILURE TO ACT

The Proximity Button is an alert system that you are solely responsible for. Any actions taken based on the information the product provides is your responsibility to act upon.

Frequently Asked Questions

I CAN'T SEE THE GREEN/RED LIGHT WHEN I TURN MY BUTTON ON/OFF?

Please make sure you try turning the Button on/off in a dark place as sometimes it can be tricky to see. If you still can't see it, the battery may need replacing – please see page 12 for instructions.

HOW LONG WILL THE BATTERY LAST?

If you leave the Button on, we estimate that the battery will need changing every 6 months. To help conserve battery life we recommend turning it off when not in use – remember this is not done through the app but by clicking the Button until you see a red light.

HOW DO I CHANGE THE BATTERY?

Remove the magnetic 'P' and twist the top of the Button in an anticlockwise direction. Inside you will find a small circuit board – take this out. This is powered by small coin cell battery. Simply poke this out with your finger or a pencil and change it for a new one. **See page 12** for a more detailed explanation.

THE ALARM IS GOING OFF TOO FREQUENTLY. WHAT CAN I DO?

If you find the alarm is going off too frequently, we recommend putting your phone in another pocket or moving the Button higher up the wearer, the closer to the shoulder the better.

WILL MY PHONE'S BATTERY LIFE BE AFFECTED BY THE USE OF BLUETOOTH?

Good news – the app uses Bluetooth 4.0, which requires very little power so you shouldn't notice a difference in your phone's battery life. However, if you have an iPhone, the app has to use location services – this can reduce battery life so it's a good idea to close the app when you aren't using it.

CAN I CHANGE THE VOLUME AND SOUND FOR THE ALERTS?

For both Android and iOS we recommend leaving your phone on loud and turning the volume high. For Android, you can change the alarm sound in your settings. On iOS you cannot change the alarm, but we've handpicked a sound that's very noticeable.

IS THE BUTTON RELIABLE?

Yes, the Button is reliable. However, like all technology it can have it's hiccups. The Button is simply an aid – a person's safety should not be placed entirely into its hands.

WHAT IS BLUETOOTH 4.0?

Bluetooth 4.0 is a wireless personal area network technology designed and marketed by the Bluetooth Special Interest Group aimed at novel applications in the healthcare, fitness, beacons, security, and home entertainment industries.

Brand PROXIMITY

Email INFO@PROXIMITYCARE.CO.UK

Website PROXIMITYCARE.CO.UK

Doc BUTTON MANUAL V1.0